TOURISM AND HOTEL MANAGEMENT: STUDENTS SURVEY RESULTS



2024–2025 y. Autumn semester

REFERENCE PERIOD:

From September 2024 to February 2025

AIM:

To analyze *Tourism* and *Hotel Management* students' opinions on study modules and the Quality of their teaching.

QUESTIONNAIRE:

Students studying in the *Tourism and Hotel Management* study programme evaluated the quality of study modules based on 14 criteria. The evaluation scale included the following options: *Strongly Agree; Agree; Neither Agree nor Disagree; Disagree; Strongly Disagree.*

SURVEY RESULTS:

Evaluation criteria	Rating scale				
	Strongly agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The goals of the study modules are clearly defined	8%	38%	46%	0%	8%
The theory is based on practical examples	23%	46%	23%	8%	0%
The criteria for assessing the achievement of learning outcomes were clear and understandable	15%	31%	23%	31%	0%
The final assignments provided an opportunity to demonstrate the knowledge and skills acquired during the study modules	31%	15%	8%	0%	0%
The study modules materials and learning resources contributed to the acquisition of new knowledge and skills	15%	54%	31%	0%	0%
Self-study work was beneficial	23%	38%	23%	15%	0%
The lecturer worked according to the timetable (starting and finishing classes on time, not missing them, etc.)	49%	37%	5%	5%	4%
Consistent and clear teaching of the study modules	39%	26%	21%	9%	5%
Lecture time is used effectively	42%	19%	26%	11%	2%
The lecturer used various teaching methods that activate participation in the lecture	35%	30%	18%	14%	4%
The relationship between the lecturers and students of the study modules was respectful and ethical; the favourable psychological climate prevailed	58%	18%	11%	5%	9%
The methodological material of the study modules was available in a virtual learning environment (Moodle)	56%	30%	7%	5%	2%
Students were given feedback on their work (discussing the results of assignments, self-study work, etc.)	40%	23%	18%	16%	4%
Helpful and timely consultations	42%	16%	33%	4%	5%

Tourism and Hotel Management study programme students positively evaluated the study modules and the quality of teaching during the autumn semester of 2024-2025. This is confirmed by 69% of the students who participated in the survey. For more on the measures that have been implemented in response to students feedback, see the You Said We Did section.